

ANNEXURE B: TECHNICAL EVALUATION CRITERIA PROVISION OF SECURITY SERVICES AT THE PORT OF NGQURA FOR A PERIOD OF THREE (3) YEARS AND THREE (3) MONTHS					
TENDER No. TNPA/2026/09/0003/114821/RFP					
No	Criteria	Total Weight	Requirements	Type of Proof / Detail to be submitted	Scoring Model
#	Evaluation Criteria				3 - The tenderer fully meets requirements = 100% of the points 2 - Partially meets requirements = 66.67% of the points 1 - Do not meets requirements = 33.33 % of the points 0 - No response from bidder = 0% of the points
1	Emergency Plan	30.00			Scoring Model
1.1	Contingency Plan for Disruption of Services	30.00	Bidder must submit a contingency plan for disruption of services addressing the following emergency scenarios and the actions to be implemented to ensure continuity of security operations: (a) Security incidents (b) Industrial Action by Employees (c) Security breaches (d) Community unrest	Signed contingency plan on company letterhead. cover aspects and actions to be undertaken in the event of the following emergencies: (a) Security incidents (b) Industrial Action by Employees (c) Security breaches (d) Community unrest	0 = No Contingency plan submitted/ irrelevant contingency plan/ addresses less than 2 listed aspects. 1 = Contingency plan covers only 2 x aspects (any two from a - d) and actions to be undertaken in the event of emergencies. 2 = Contingency plan covers 3 x aspects (any three from a - d) and actions to be undertaken in the event of emergencies. 3 = Contingency plan covers all 4 x aspects and actions to be undertaken in the event of disruption.
2	Previous Company Experience	70.00			Scoring Model
2.1	Reference Letters	70.00	The bidder must provide a minimum of three (3) signed reference letters from previous/current clients where guarding security services was rendered in the past 3 years. Each reference letter must include the following requirements: (a) Clients/organisation name (b) Contract description (c) Contact person phone number and business address. (d) Contract period (cumulative period of 12 months as a minimum requirement) (e) Value of the contract (cumulative value of 50 million as a minimum requirement) (f) Number of security officers deployed on the contract (cumulative number of 50 security officers as a minimum requirement) (g) The reference letter must be on the clients company letterhead and signed. Note: Transnet will validate the above information with the clients and also confirm the level of satisfaction. The years of experience must be aligned with PSIRA registration year.	Signed reference letters on the clients company letterhead with the stipulated requirements	0 = No information provided/irrelevant reference letters /reference letters not meeting all requirements. 1 = 1 or 2 x reference letters meeting all requirements (a-g). 2 = 3 x reference letters meeting all requirements (a-g). 3 = More than 3 reference letters meeting all requirements (a-g).
Total Points		100.00			

